-2022-

# JP-MIRAI Annual Report



Japan Platform for Migrant Workers towards Responsible and Inclusive Society (JP-MIRAI) Secretariat



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# **About JP-MIRAI**

JP-MIRAI was established in November 2020 by a group of diverse stakeholders including private companies, local governments, NPOs, academics, and lawyers, with the aim of earnestly addressing the issues of migrant workers in Japan and responsibly accepting migrant workers to make Japan a country of choice for workers around the world.

## The society we aim for

Protecting the rights of migrant workers and improving their working and living conditions are global issues in the United Nations Sustainable Development Goals (SDGs) and the United Nations Guiding Principles on Business and Human Rights.

As migrant workers play an essential role in Japan's economy and society, it is crucial to address these issues, accept migrant workers responsibly, and make Japan a country of choice for workers around the world.

We aim to promote inclusive economic growth and a sustainable society by supporting decent work for migrant workers to live safely and healthily.

## **JP-MIRAI** code of conduct

As members of this platform, we are committed to cooperate with all stakeholders, including ministries, local governments, related organizations, civil societies, academics, and international organizations to achieve the "Society We Aim For." Our commitments are as follows:

- 1. We will comply with relevant laws and regulations when accepting migrant workers.
- 2. We will prioritize resolving issues by respecting the human rights of migrant workers and improving their working and living conditions.
- 3. We will foster mutual understanding and trust with migrant workers, both in the workplace and in real-life settings.
- 4. We will develop the skills of migrant workers , as a way to contribute to the development and stability of Japan and the international community.
- 5. We will actively promote the initiatives of the platform across Japan and around the world.

Besides we will strive to implement these commitments within our own organization, we will also actively encourage our supply chain and related businesses and organizations to do the same.

# Message

Since its establishment, JP-MIRAI has developed itself as a platform to resolve issues which migrant workers face, with remarkable supports from our partners.

In 2022, we launched projects such as JP-MIRAI Portal, the Consultation and Remedy Pilot Project providing consultation services for migrant workers (JP-MIRAI Assist), and the JP-MIRAI Friends-. We also successfully organized numerous study groups and seminars.

With the United Nations Guiding Principles on Business and Human Rights (UNGPs) in the spotlight, private companies are now expected to conduct human rights due diligence (DD). The UNGPs urge countries to establish a national infrastructure for non-judicial grievance mechanisms. We believe that JP-MIRAI is called upon to undertake this role.

Moreover, considering Japan's declining birthrate and aging population accelerates, it is crucial that Japan becomes a "country of choice". We must not allow young people who once aspired to come to Japan to eventually return home disenchanted because they have suffered human rights abuses in Japan.

In 2023, the Japanese government announced it will review the technical intern training and specified skilled worker programs. The international community, as well as Japanese publics, will turn its eyes on how Japan creates the system to responsibly accept migrant workers.

Having even more stakeholders join our initiative, JP-MIRAI is determined to address various challenges and bolster communications in Japan and abroad. In addition, we have plans to turn our organization into a general incorporated association to strengthen our implementation structure.

Your continued cooperation and support would be greatly appreciated.



Kimitoshi Yabuki,

JP-MIRAI Joint Secretariat/ Representative Director, JP-MIRAI Service (General Incorporated Association)

# **JP-MIRAI** At a Glance

Founded on November 16, 2020 with 51 organizations and individuals, JP-MIRAI had over 500 members as of December 2022.

In addition, we brought information to many migrant workers, companies, and organizations through a variety of projects.

No. of members		Study groups and seminars	JP-MIRAI Assist	
<b>589</b> organizations/individ As of December 31, 20		No. of times held <b>29</b>	No. of companies participating in the Consultation and Remedy Pilot Project <b>11</b> companies	
Member type	No. of members	No. of participants (total)	As of December 31, 2022	
Businesses	180	Over <b>2,300</b>	No. of migrant workers as beneficiallies	
Industrial associations	13		4 000	
Recruiting companies	39		Approx. <b>4,000</b>	
Supervising organizations, registered support organizations	59	JP-MIRAI Portal	As of December 31, 2022	
Sending organizations	7		_	
Local governments	10			
NPO · NGO	57	110 045	No. of cases brgought to consultation	
Embassies	2	<b>112,245</b> PV	services (total)	
Researchers	43			
Lawyers, certified administrative procedures legal specialists, labor and social security attorneys	67	March 17 (launched)-December 6, 2022	<b>202</b> As of December 31, 2022	
Other individuals	112			
		Copyright © JP-MIRAI		

# **2022 Core Activities**

# **1. Provide Information to Migrant Workers and Assess their Current Circumstances**

- 1-1. JP-MIRAI Portal site (app) services
- 1-2. Assess current circumstances of migrant workers and related services

## **3. Support Company and Organization Initiatives**

- 3-1. Conduct surveys and research on accepting migrant workers
- 3-2. Promote and support member initiatives
- 3-3. Support services for establishing corporate human rights DD and mechanisms for settling grievances
- 3-4. Seminars and study sessions

## 2. Offer Consultation and Remedy Service for Migrant Workers

- 2-1. JP-MIRAI Assist (consultation and remedy) services
- 2-2. Network with consultation-related organizations
- 2-3. ADR center services for migrant workers
- 2-4. JP-MIRAI Friends (bolstering communication)

### 4. Promote Cooperation Among Members

- 4-1. Emergency assistance for migrant workers
- 4-2. Efforts to secure future human resources

### 5. Share Information in Japan and Abroad

- 5-1. Support local events and expand domestic media exposure
- 5-2. Communicate with the international community
- **5-3. Produce communication tools to share JP-MIRAI activities**
- 5-4. JP-MIRAI Youth Support for the next generation

# ACTIVITY **01**

# Provide Information to Migrant Workers and Assess their Current Circumstances

JP-MIRAI provides information that is useful for migrant workers to know before coming to Japan, while staying in Japan, and after returning home. We also utilize surveys and other means to listen the voice of migrant workers.

## **JP-MIRAI** Portal

In March 2022, we launched an information portal site to help foreign nationals work and live in Japan safely and securely.



- > JP-MIRAI Portal features
  - All essential information for foreign nationals concentrated in one place

"Before You Come to Japan", "Working", "Learning", "Living in Japan", "Stories", "Finding Help"

- Support 9 languages Japanese, English, Chinese, Vietnamese, Tagalog, Indonesian, Myanmar, Portuguese, and Spanish
- Information on different residence status Technical Intern Training, Specified Skilled Worker, Student, Engineer/Specialist in humanities/International services etc.



JP-MIRAI

Portal app

✓ Smartphone app also available

# Analyzing the current circumstances of migrant workers

In February 2022, we administered a questionnaire survey with migrant workers in Japan.



- Key research objectives
  - Research the working and living environments of migrant workers before and during their stay in Japan
  - Research migrant workers' impressions and feelings toward Japan and Japanese
  - Research the impact of societal changes on migrant workers (in 2021, did COVID-19 cause changes or difficulties in work, study, or lifestyle?)
- Research method
  - Online questionnaire
  - ✓ Support 9 languages

Easy Japanese with character readings provided, English, Chinese, Vietnamese, Tagalog, Portuguese, Spanish, Indonesian, and Burmese

\*Jointly implemented with Prof. Mari lizuka, Doshisha Business School (Director of the Research Center for Well-being, Doshisha University)

# **Offer Consultation and Remedy Service for Migrant Workers**

JP-MIRAI aims to minimize and quickly resolve difficulties faced by migrant workers through consultation services that are provided in 9 languages. We have also developed an app to provide information for supporters of foreign nationals and create opportunities for foreign nationals and Japanese to help one another.

## **JP-MIRAI** Assist

In May 2022, we launched a consultation service available in 9 languages for migrant workers to minimize (resolve at an early stage) issues they face and support private companies in their efforts for business and human rights, including the supply chain management.



### 1. JICA lot

This program mainly targets migrant workers supported by JP-MIRAI members on a non-profit basis and foreign nationals registering to the JP-MIRAI Portal. We established a consultation service, offers attendant support, and is experimentally building an alternative dispute resolution (ADR) framework.

## 2. Corporate lot

JP-MIRAI Service contracts with private companies to establish a consultation service and remedy scheme for migrant workers employed at these private companies and related companies (e.g., supply chain-related companies, etc.), and provides feedback that contributes to the implementation of human rights due diligence.

\*JP-MIRAI Assist's corporate lot is a part of the core activities, "3-3. Support services for establishing corporate human rights DD and mechanisms for settling grievances", implemented by JP-MIRAI Service.

## Network of consultation-related organizations

Since June 2022, we have been issuing a monthly email newsletter, "Assist" for supporters of migrant workers. Besides, we also held workshops throughout Japan.



### 1. Email newsletter, "Assist"

- Once a month, we deliver the latest information on support for foreign nationals.
- It features current news about migrant workers, interviews with people supporting foreign nationals, and introductions of supporting organizations.

### 2. Workshops for supporters of foreign nationals

- The objective is to provide basic knowledge to prospective supporters of foreign nationals and strengthen regional network building.
- ✓ Okinawa training: Basic knowledge of consultation for foreign nationals, workshop (September 14)
- ✓ Nagasaki training: Business and human rights, workshop (October 17)
- Tokushima training: Trends in accepting foreign nationals, regional endeavors (October 26)
- Hokkaido training: Business and human rights, easy Japanese, workshop (November 17)
- Ishikawa training: Workshop, building a consultation network (December 15)

# **Offer Consultation and Remedy Service for Migrant Workers**

## Tokyo Bar Association specialized ADR for Migrant workers

In collaboration with the Tokyo Bar Association, we provide migrant workers seeking consultation with guidance regarding the utilization of ADR service, which has been developed specially for them at the Association's Dispute Resolution Center. As the last-stop the nonjudicial remedy scheme, quasi-judicial procedures have been established to follow up cases getting more severe. The ADR procedure is not helmed by JP-MIRAI, but by the Tokyo Bar Association Dispute Resolution Center.

- > The role of specialized ADR
  - ✓ Preliminary organization of cases and interpretation
  - Out-of-court dispute resolution procedures specialized in issues related to migrant workers
  - Follow up and organization of cases
- Differences with general ADR by the Tokyo Bar Association Dispute Resolution Center
  - A two-mediator system (1. a mediator who is a lawyer knowledgeable about legal practices on behalf of migrant workers and 2. a mediator who is a lawyer knowledgeable about legal practices on behalf of employers)
  - Mediation procedures with interpreters when needed (designed to allow migrant workers to prepare documents in languages other than Japanese).

## **JP-MIRAI** Friends

In August 2022, we started JP-MIRAI Friends as a communication site that brings together Japanese people that want to help foreign nationals who unfortunately have not made Japanese friends.



The goal is to build a network between foreign nationals and supporters in their neighborhood.

- JP-MIRAI Friends features
  - Search for nearby friends, associates, and events using favorite categories General life, general events, classes/schools, mutual assistance
  - Support 9 languages
     Japanese, English, Chinese,
     Vietnamese, Tagalog, Indonesian,
     Myanmar, Portuguese, and Spanish
  - ✓ Smartphone app also available
- Popularizing JP-MIRAI Friends
  - ✓ Informational meetings (August 6 and 8)
  - ✓ Workshops (September 28, October 1, November 29, and November 30)
  - Networking and workshops (December 21 and 23)



# **ACTIVITY 03**

# **Support Company and Organization Initiatives**

JP-MIRAI conducts surveys and research, shares member activity plans and reports, and holds study groups and seminars to help members improve their activities in accordance with the Code of Conduct, as well as enable them to learn from each other and collaboratively conduct endeavors.

## Surveys and research on accepting migrant workers

A subcommittee was established to make broad recommendations and disseminate information based on the results of member questionnaires and discussions held during past seminars and study groups.

#### 1. Member questionnaire

- Period: September 22-October 14, 2022
- Respondents: JP-MIRAI members
- No. of respondents: 93 (15.8%)
- Current perceived issues
  - ✓ The Japanese language skills of migrant workers and their retention (numerous responses)
  - Information on supervising organizations and sending periods, and gathering information on systems in sending countries (from companies employing migrant workers)
  - Gathering information on sending countries' systems and administrative procedures (from supervising organizations, registration support periods, and companies/organizations dispatching/referring workers)
- Necessary programs
- Analysis of the current circumstances of migrant workers (focused survey)
- Certification services (certificate of excellence)
- Training for migrant workers
- Training for host companies

#### 2. Establishing subcommittees

- > International norms and laws research subcommittee
  - Collaboration projects between Global HR Strategy (legal professional corporation) and JP-MIRAI
  - Established as a forum for advanced surveys and research on international norms in the field of international labor migration, sending countries' laws and regulations, host countries' laws and regulations, and the actual state of international labor migration
- "Zero-fee" subcommittee
  - ✓ Established in response to the global standard of noncollection of recruitment fees prior to migrating to a foreign country, the increase in Japanese companies implementing the progressive initiative of eliminating the cost burden of visiting Japan placed on technical intern trainees, and the upsurge in calls to promote actions from each stakeholder
  - October preparatory subcommittee meeting: Discussion on how to proceed with future subcommittee meetings
  - ✓ First subcommittee meeting in December: Discussion on the zero-fee definition and public events
- Preparation for establishing the certification system subcommittee
  - Review of the establishment of a certification system subcommittee in response to views on the necessity of a JP-MIRAI certification system gained through a survey of JP-MIRAI members, interviews with experts, etc.

# **Support Company and Organization Initiatives**

## Promote and support member initiatives

Once a year, JP-MIRAI members submit an activity plan based on the JP-MIRAI Code of Conduct. In addition, every year in April members submit a report on their activities from October to March, and in October a report on their activities from April to September of the previous fiscal year.

The submitted activity plans and reports that can be made public are shared at activity briefings, as well as on the members-only page and "examples of good member practices" page of the JP-MIRAI website with the idea that it will lead to members learning from one another, resolution of issues, and improvements in the living and work environments of migrant workers.

### 1. Member submission of activity plans and reports

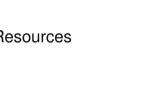
- Organizations/individuals submitting FY2022 activity plans: 94 (45 are published on the members-only page)
- Organizations/individuals submitting April 2022 activity plans: 48 (26 are published on the members-only page)
- Organizations/individuals submitting October 2022 activity plans: 89 (30 are published on the members-only page)

# 2. Good member practices promoting member implementation of the Code of Conduct

- ✓ January 2022, 9th: Mr. Takahiro Oba
- ✓ February 2022, 10th: J-SAT Co., Ltd
- ✓ August 2022, 11th: Mr. Akira Yoshikai
- ✓ October 2022, 12th: Mizuno Corporation

#### 3. Member activities briefing

- > July 5, 2022, Member activities briefing
  - Participating organizations/individuals: 7
  - Alps Business Creation Co., Ltd.
  - AEON Co., Ltd.
  - ASICS Corporation
  - Mizuno Corporation
  - Okinawa International Exchange & Human Resources
     Development Foundation
  - Adovo
  - Mr. Akira Yoshikai (individual)
  - Award of Excellence: NPO Adovo, Mizuno Corporation, and Mr. Akira Yoshikai
- November 18, 2022, Member activities briefing Participating organizations/individuals: 7
  - Kayama Kogyo Co, Ltd.
  - Business Navi Cooperative
  - Meiji Holdings Co., Ltd.
  - Foreign Caregivers Support Center Inst.
  - Mr. Saichi Kurematsu (individual)
  - The Juridical Foundation for International Personnel Management
  - Iwata Association for International Communications and Exchanges
  - Award of Excellence: Iwata Association for International Communications and Exchanges, Meiji Holdings Co., Ltd., and Mr. Saichi Kurematsu



# **Support Company and Organization Initiatives**

## Study groups, workshops, etc.

### 1. Open study groups

Various stakeholders have been invited as guests to hold broad public discussions on matters such as issues surrounding migrant workers and international trends.

- Study Group on Business and Human Rights Initiatives in Other Countries (3 sessions)
  - ✓ Session 1: "Global Trends and Japanese Government Policy" (February 15)
  - ✓ Session 2: "Initiatives in Western Countries" (February 22)
  - ✓ Session 3: "Human Rights Initiatives in the Private Sector" (March 8)
- Study Group on "Considering Desirable Acceptance Systems for Foreign Talent to Make Japan a Country of Choice" (3 sessions)
  - ✓ Session 1: "The Vulnerability of Migrant Workers" (May 31)
  - ✓ Session 2: "Differences in Worker Vulnerability by Sending Country" (June 30)
  - ✓ Session 3: "Host Countries and Migrant Workers' Vulnerability: Do host country systems impact migrant workers' vulnerability?" (July 28)
- Study Group on Considering Certification of Host Companies and Organizations (3 sessions)
  - Session 1: "Learning from the Efforts of Local Governments and Industrial Associations" (August 25)
  - ✓ Session 2: "How to Achieve Global Standards" (October 13)
  - ✓ Session 3: "Private Sector Initiatives and the Role of JP-MIRAI" (November 17)

### 2. Seminars, etc.

Workshops, seminars, and other gatherings have been held to promote understanding among members.

- ✓ "In-depth Discussion: What is the Future Vision for Accepting Migrant Workers in Japan?" (members only, January 14)
- ✓ "A Tool-sharing Session for Supporters and Employers" (members only, January 21)
- ✓ "A Roundtable Discussion on Cases Involving Construction Industry SMEs and Accepting Migrant Workers" (February 21)
- ✓ "Public Forum: JP-MIRAI's Efforts to Make Japan a Country of Choice" (July 5)
- November 21 "Learning from the Issara Institute, a Southeast Asian NGO: Addressing labor issues in the global supply chain" (November 21)
- ✓ "Seminar on Responsible Business Conduct: Corporate behavior based on the guidelines of the Japan Textile Federation and the Japanese government" (November 24)
- "Public Forum: Considering the Process-wide Vulnerability of Migrant Workers" (December 9)

### 3. Workshops for local governments, international associations, etc.

Workshops were held to meet the needs of local governments.

 ✓ JICA Kyushu-University of Miyazaki Joint Seminar Series: Strategic Introduction of Highly Skilled Foreign Talents and Being a Region of Choice—the "Miyazaki-Bangladesh Model" (April 27, June 27, and August 4-5)

Hatara-Kurasu Gunma Project" (May 25)

✓ "Collaborative Potential with the Glocal



Dialogue with B-JET alumni working at an IT company in Miyazaki (Photo: University of Miyazaki)

## **Promote Cooperation among Members**

The JP-MIRAI secretariat supports the development of collaborative projects primarily planned by JP-MIRAI members that contribute to the promotion of the JP-MIRAI code of conduct.

# Organizing workshops and study groups on accepting migrant workers

In addition to events jointly organized with members, newsletters and event briefs are used to help publicize events organized by members and events at which JP-MIRAI Secretariat staff speak.

### 1. Jointly held events

- "Briefing on a Fact-finding Survey of Vietnamese Residing in Japan: Issues faced by Vietnamese residents in Japan and endeavors for the future"
  - January 21
  - Jointly held by ONE-VALUE INC. and JP-MIRAI
- "The Ideal Inclusive Society Based on Lessons Learned from Experiences Accepting People of Japanese Descent"
  - January 25
  - Jointly held by JICA and JP-MIRAI
- "The Way Forward in Japan: People of Japanese descent in Japan—from migrant worker to professionalism"
  - February 3
  - Jointly held by JICA and JP-MIRAI



"The Ideal Inclusive Society Based on Lessons Learned from Experiences Accepting People of Japanese Descent" (Photo: JICA)

- Basic information gathering and confirmation questionnaire on accepting foreign caregivers, A networking event with domestic stakeholders
- May 13
- Jointly held by JICA and JP-MIRAI
- Accepting foreign talent and coexisting with local communities: Hints for overcoming barriers!
- July 27
- · Jointly held by JICA Tohoku and JP-MIRAI
- Effective ways to communicate information to foreign residents and future issues
  - October 26
- Organized by JICA Kansai and Migrants' Neighbor Network & Action (MINNA), co-organized by Hyogo International Association and JP-MIRAI

#### 2. Cooperating with events (support)

- Symposium on "Making Japan a 'Country of Choice'—An agenda for achieving an inclusive society"
  - August 10
- Hosted by JICA, Keidanren (Japan Business Federation),

Japan Center for International Exchange



Symposium on "Making Japan a 'Country of Choice'—An agenda for achieving an inclusive society" (Photo: JICA)

# **Share Information in Japan and Abroad**

JP-MIRAI activities that aim to resolve issues related to migrant workers and outstanding efforts by our members are communicated both in Japan and abroad. JP-MIRAI Youth also carries out activities as initiatives to foster the next generation.

# Exchanging views with governments and embassies of various countries

They have actively met with governments and embassies of various countries.

- ✓ Economic Section, Embassy of the United States in Japan
- Economic Section, Embassy of Germany in Japan
- Minister Counselor (in charge of labor)
   Embassy of Thailand in Japan



Meeting with the Minister Counselor (in charge of labor), Embassy of Thailand in Japan

# Exchanging views and collaborating with international organizations and groups

Views were exchanged with international organizations and organizations from sending countries.

- ✓ Director of International Migration Division, OECD
- Mercy Corp (related to USAID commissioned project)
- ✓ ILO Office for Japan
- ✓ IOM Tokyo
- ✓ UNDP
- ✓ Issara Institute (Thailand)



Visiting the ISSARA Institute (Thailand)

## **JP-MIRAI** Youth activities

JP-MIRAI Youth is a forum for young people to network and learn about issues concerning migrant workers. Students, young working adults, and volunteers interested in migrant worker issues participate and implement activities on a voluntary basis.

Student Reporter Interviews

Interviews are conducted with technical intern trainees, host companies, supervising organizations, and supporters, and articles are published in the external media, "note."

- Trainee host companies, Japanese-Brazilians, Oizumi-machi Tourism Association
- ✓ COLORS, a group of young people with roots in foreign countries
- T.S. Group, which employs foreign nationals and operates agricultural production corporations and incorporated educational institutions
- ✓ Daion-ji Temple, which provides support across cultures, religions, and borders
- ✓ Adovo, an NPO led by high school students
- Night School at Futaba Junior High School in Katsushika Ward, Tokyo, which examines multicultural coexistence during "Observatory with an Eye on Society"

\*Student Reporter Interviews, JP-MIRAI Youth project https://note.com/jpmirai\_youth

- > A workshop and networking event
- "Daionji Interview—Putting forms of support into words" (February)

# **Share Information in Japan and Abroad**

## **JP-MIRAI Newsletter highlights**

The monthly JP-MIRAI Newsletter delivered to members contains interviews, book reviews, and articles on overseas trends related to accepting migrant workers, and business and human rights. It also delivers information on events and website updates in a timely manner through the publication of event briefs.

Interviewee affiliation/title (at publication)	Name	Interview title
Senior Research Fellow, Inter- disciplinary Studies Center, Institute of Developing Economies, Japan External Trade Organization (JETRO) Member, JP-MIRAI Committee of Experts	Ms. Miwa Yamada	2022 Human Trafficking Report
External Relations and Labor Standards Specialist, Program Officer, International Labor Organization (ILO) Office in Japan	Mr. Ryusuke Tanaka	Various Guidelines Concerning Respect for Human Rights
Business and Human Rights Liaison Officer, United Nations Development Program (UNDP)	Ms. Akiko Sato	September 20-22 "United Nations Responsible Business and Human Rights Forum, Asia-Pacific" (contributed article)
Lawyer Member, JP-MIRAI Committee of Experts	Mr. Shoichi Ibusuki	For the Resolution of Human Rights and Labor Issues of Technical Intern Trainees
Managing Director, Japan Center for International Exchange	Mr. Toshihiro Menju	New Developments to Make Japan a 'Country of Choice'

### Media coverage

JP-MIRAI activities were introduced in domestic and foreign media.

Media name	Publication date	Contents
Sustainable Brands Japan	May 31	"Multiple Companies Including Toyota and Seven & i Start Collaborating on Human Rights Remedies for Migrant Workers" (article)
The Mainichi	June 14	Editorial in the morning edition, page 5: "Human Rights Violations Over Supply Chains: Awareness and Action Needed to Protect Workers" (article)
NHK Good morning Japan	June 23	Introduction to the JP-MIRAI Migrant Workers Consultation and Remedy Pilot Project (video)
The SEN-I-NEWS	July 7	"JICA and Others Share Issues at Activities Briefing on Making Japan a Country of Choice for Foreign Talent <del>s</del> "
Senken Shimbun	July 7	"JP-MIRAI: Holding a Member Activities Briefing"
The Japan Times	September 5	Japan's foreign workers face a new post- COVID landscape
Senken Shimbun	December 13	"JP-MIRAI: Holding a 2022 Activities Briefing and Forum"
Asian Economic News	December 15	"Interview with JP-MIRAI's Kenichi Shishido," and "JP-MIRAI: Holding a forum on Considering the Vulnerability of Migrant Workers"

## **JP-MIRAI** Portal

Through the JP-MIRAI Portat, we share information including Japan's appeals, career development in Japan, rules, and proper ways to participate by spreading the app in origin countries.



JP-MIRAI Portal provides easy-tounderstand explanations of knowledge necessary to live and work in Japan. and directs users to the websites of relevant public institutions.

Experiences of Technical Intern Training #1 "Trust Achieved During Technical Intern Training Lead to Being a President of a Local Company"







JP-MIRAI has realized through our activities to date that it is essential to share accurate, helpful information on living and working in Japan to migrant workers, and to grasp the views of migrant workers themselves and utilize them in our activities.

Therefore, we released the JP-MIRAI Portal site in March 2022, available in nine languages, then a smartphone app in July.

Aiming to (1) minimize problems by sharing information with migrant workers and (2) support compliance with the United Nations Guiding Principles on Business and Human Rights, the portal site has been providing useful information, including the necessary preparations to take before arrival and while living in Japan for each status of residence. In addition, migrant workers who have registered as users can consult with us via the app. which allows easier access to the consultation service.

In 10 months following the release of the portal site, we posted 77 articles and 32 educational videos reaching approximately 130,000 PVs and 1,271 user registrations.

JP-MIRAI Safety is a guestionnaire intended to identify issues such as serious violations against laws and regulations, and to promote the empowerment of migrant workers. We are working toward launching it in 2023.

JP-MIRAI will continue to work to enhance the contents of the portal site and app so they become an indispensable tool for all foreign nationals aspiring to Japan.

Helpful information

JP-MIRAI Internet portal site





https://portal.jp-mirai.org/

## **JP-MIRAI** Assist



The international community has become increasingly concerned with business and human rights initiatives, and actions have been taken, including the development of legislation in the EU and the formulation of guidelines within Japan.

Given the circumstances, JP-MIRAI has prepared for constructing a remedy scheme and implementing human rights DD envisaged in the Guiding Principles on Business and Human Rights based on the discussions at the "Consultation and Remedy" study group held in 2021,.

Establishing the JP-MIRAI Service in March 2022 and launching JP-MIRAI Assist on 23 May, a consultation and remedy service available in 9 languages, we initiated the Consultation and Remedy Pilot Project. Besides, we established the Advisory Committee for the fair and neutral implementation of the Consultation and Remedy Pilot Project.

In July, September, October, and November, we interviewed with private companies participating in the Consultation and Remedy Pilot Project to lay out the following issues and prepare for the full-scale operation in 2023.

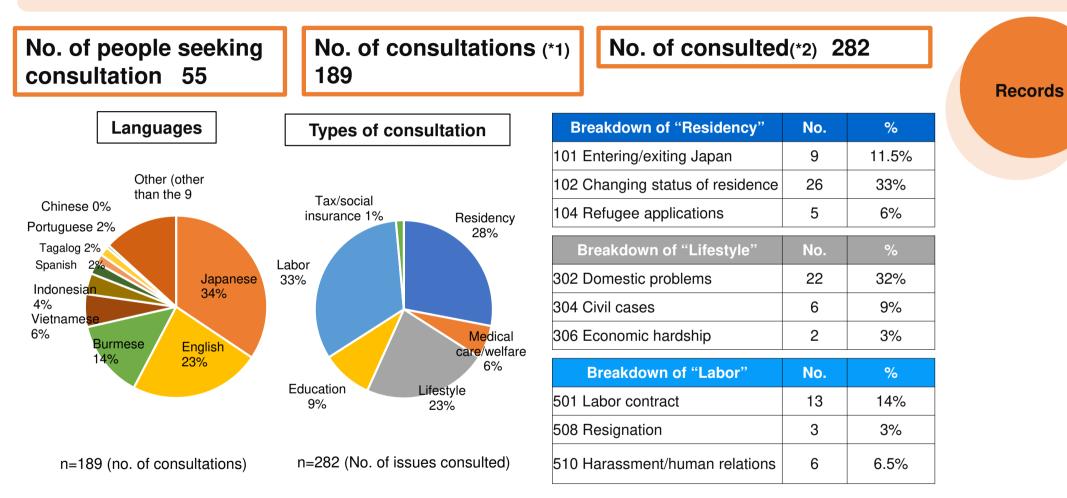
- Lack of understanding in private companies about of  $\checkmark$ business and human rights, and supply chain management
- Requests to build a support system for private companies  $\checkmark$
- $\checkmark$ Enhancing feedbacks to participating companies (brand holders) (linked to human rights due diligence efforts and internal reporting)
- Increasing access from migrant workers through app  $\checkmark$ improvements and awarding points
- Strengthening measures against information leaks and  $\checkmark$ personal informati on management
- Cost reduction with increased company participation  $\checkmark$





hours (1	uesday-Satu ige. We will i	urday 10:0	g our busine: 0-18:00 JST) o ou during our	or leave
6 Home	FRIENDS	Assist	0 Notification	A My page

## **JP-MIRAI Assist (achievements)**



### Period: May 23-December 31, 2022 n=189 (no. of consultations (no. of consultation records))

\*1 Number of consultations refers to the number of times persons made contact to seek advice.

\*2 Number of issues consulted refers to the count of issues; when one consultation encompasses multiple issues (e.g., residence and labor, etc.), it is counted as multiple issues.

# Study Group on "Considering Desirable Acceptance Systems for Foreign Talent towards Japan as a Country of Choice"

With more and more foreign talent expected to come to Japan and the Japanese government beginning to examine policies for their proper acceptance, the open study group on "Considering Desirable Acceptance Systems for Foreign Talent to Make Japan a Country of Choice" was held amid growing attention given to the ideal system. Due to renewed understanding of the vulnerabilities faced by foreign talent, discussions were held with experts from various fields regarding endeavors that each stakeholder should tackle, how the vulnerabilities of workers vary depending on the specific systems and characteristics of sending countries, and the relationship between the host country's system and the vulnerabilities of migrant workers.

After the 2021 "Study Group on Fee Issues" and discussions held at that meeting, a subcommittee was formed in November that deepens dialogue to achieve appropriate acceptance, including zero fees.

HIGHLIGHT

Session 1: "Th	ne Vulnerability of Migrant Workers"	Session 2: "Differer	nces in Worker Vulnerability by Sending Country"	Vulnerability: Do	ost Countries and Migrant Workers' host country systems impact migrant
Date	Tuesday, May 31, 2022	Date Thursday, June 30, 2022			vorkers' vulnerability?"
No. of participants	97	No. of participants	169	Date	Thursday, July 28, 2022
Keynote Speech: The \	/ulnerability of Migrant Workers and Its	Keynote Speech: Do	Differences in Vulnerability Exist	No. of participants	117
Causes / Mr. Shohei Su	ugita, Global HR Strategy	Depending on the Se	nding Country?		Considering the Vulnerability of Migrant
	s with the Specified Skilled Worker System" al Department, The Asahi Shimbun GLOBE		rom China, Vietnam, the Philippines, and e Yukawa, Partner, Head of Yangon Office,		nternational migration of people be unichi Akashi, Faculty of Humanities and iversity of Tsukuba
	ard Resolving the Fee Issue" t, Aioi Human Resources Communications	rights perspective, basedsending country①Mr. Yusuke Yukay	to be done from a business and human ased on differences in vulnerability by wa, Nishimura & Asahi o Asato, Faculty of Letters, Graduate	<ul> <li>Panel discussion</li> <li>Host country systems and their impact on the vulneral of migrant workers</li> <li>① Prof. Junichi Akashi, University of Tsukuba</li> <li>② Prof. Masao Manjome, Faculty of Liberal Arts, Tokai University</li> </ul>	
Stakeholders Roles an Mr. Ryusuke Tanak	<b>d Necessary Initiatives</b> a, ILO Office in Japan , SDGs Task Force, Global Compact Network	School of Letters, 3 Mr. Masato Okam		Ê,	ma, ekong Migration Network jita, Global HR Strategy
<ul> <li>Mr. Akira Morikawa</li> <li>Mr. Haruji Kuroiwa, Relations Association</li> <li>Discussion points</li> <li>International requirement companies and employ sending organizations,</li> </ul>	Chairman of Saga Prefecture International	Network Japan Discussion points Why do trainees disa examples of efforts b	e, SDGs Task Force, Global Compact ppear? Characteristics by home country, y companies aiming for zero wpoints of companies utilizing business spectives	program, an intern Migration Program	history of the technical intern training ational comparison of Temporary Labor s and characteristics in Japan, systems s, and host country systems from the

Acceptance

**Regulations** 

# Study Group on "Considering Certifications of Host Companies and Organizations"

JP-MIRAI held a "Study Group on Considering Certification of Host Companies and Organizations" with a focus on a certification system as one mechanism to facilitate the selection of companies and organizations taking desirable actions. The study group met 3 times to express views and hold discussions on the design of a certification system that includes matters related to concerns such as fee issues that cannot be resolved by individual efforts alone, the necessity of demonstrating the system meets not only Japanese standards, but also stringent internationally recognized standards, and confirmation of compliance status and cost burdens. This study group will lead to the establishment of a certification subcommittee that will consider a framework enabling development of a working environment in which migrant workers can work with peace of mind, and the promotion of efforts to resolve issues related to migrant workers.

Certification system

	m the Efforts of Local Governments and strial Associations"	Session 2: "How	to Achieve Global Standards"	Session 3: "Priv	ate Sector Initiatives and the Role of JP-MIRAI"
Date	Thursday, August 25, 2022	Date	Thursday, October 13, 2022	Date	Thursday, November 17, 2022
No. of participants	87	No. of participants	102	No. of participants	52
<ul> <li>Reports on precedents         <ul> <li>(1) Gunma Intercultural C Mr. Masahiro Goto, Chia and Foreign Affairs Divis</li> <li>(2) Certification of Busine Hamamatsu City Mr. Mitsuo Suzuki, Direc and Coordination Depar</li> <li>(3) "Yamanashi Network Working Environments Mr. Yoshitaka Komiyam Advancement, Group fo Advancement, Governo</li> <li>(4) Alliance to Promote M Mr. Takayuki Katsura, M Okinawa International E Foundation (OIHF)</li> <li>(5) Fair Marks for Good M Mr. Yasuhiro Inoue, Vice Association</li> </ul> </li> <li>Panel Discussion and Qa Discussion points Purpose and effects of th</li> </ul>	Co-creation Company, Gunma Prefecture of of the Foreign Affairs Office, Gunma Living sion, Gunma Prefecture esses as Hamamatsu Global Workplaces, ctor, International Affairs Division, Planning tment, Hamamatsu City for Promoting Improvements to the s of Foreign Nationals" a, Director of Promotion of Foreign Nationals r the Promotion of Foreign Nationals r's Policy Bureau, Yamanashi Prefecture Iulticultural Coexistence Manager, International Exchange Division, xchange & Human Resources Development figrant Worker Employment System e Chairman, Osaka Restaurant Management	Topic: "Global St Companies" Emi Akiyama, JP-N (1) RBA standard Mr. Masaki Wac Alliance for Sus (2) B Corp Certifie Ms. Nozomi Tor Director of Valu (3) EcoVadis eval Mr. Noboru Wal EcoVadis Japar Panel Discussion Discussion point • Motivation for cor rights (increas relationship wi • The cost of evalu	da, President, The Global tainable Supply Chain (ASSC) cation rii, Explorer of Good Company, e Books, Inc. uation criteria katsuki, Representative Director, n K.K. and Q&A s ompanies to protect human e in corporate value, th business clients) uation and certification (at supplier's expense?) among similar certification	<ul> <li>Private business         <ul> <li>(1) Check sheet for Mr. Daisuke All</li> <li>(2) Support for est etc. related to Mr. Shoichiro I</li> </ul> </li> <li>Proposed concept initiatives         <ul> <li>Kenichi Shishido,</li> </ul> </li> <li>Panel Discussion         <ul> <li>(1) Mr. Masahiro G Gunma Living Revitalization I</li> <li>(2) Mr. Ryo Shimo Association</li> <li>(3) Mr. Daisuke Akt</li> <li>(4) Mr. Shoichiro II</li> <li>(5) Kenichi Shishido</li> </ul> </li> </ul>	or host companies Kutsu, Director, One Terrace Co.,Ltd stablishing certification systems, employment of foreign nationals kebe, Manager, worlding Inc. ot and roadmap for JP-MIRAI JP-MIRAI Secretariat and Q&A Boto, Chief of the Foreign Affairs Office, and Foreign Affairs Division, Regional Department, Gunma Prefecture kaya, President, Asia Skill Exchange kutsu, One Terrace Co. kebe, worlding Inc. do, JP-MIRAI Secretariat

# **Open Forum**

Public forums are held in conjunction with extraordinary and annual general assemblies.

On July 5, a launch event for the Consultation and Remedy Pilot Project was held under the theme, "JP-MIRAI's Efforts to Make Japan a Country of Choice." Session 1, "Business and Human Rights' and the Role of JP-MIRAI." discussed the speakers' efforts related to business and human rights, and the significance of the JP-MIRAI pilot project. Session 2, "Endeavors Toward Improved Reception of Foreign Nationals," addressed how to support and coexist with foreign nationals in Japan and the role that JP-MIRAI should play.

On December 9, a number of experts and practitioners spoke on the topic of "Considering the Process-wide Vulnerability of Migrant Workers." Session 1 was titled, "Business and Human Rights' and the Role of JP-MIRAI." It presented efforts by companies to protect the human rights of migrant workers and expectations of JP-MIRAI, while Session 2, "What Should be Done for Multicultural Coexistence," discussed how various sectors can work together to consider multicultural coexistence.

July 5, "Public Forum: JF	P-MIRAI's Efforts to Make Japan a Country of Choice"	Dec	ember 9 Public Forum	Considering the Process-wide Vulnerability of Migrant Workers
No. of participants	153	No. of p	varticipante	230
<ul> <li>Rights Issues, and Mr. Yasutomo</li> <li>2021 Activity Highlights Kenicl</li> <li>Panel Discussion Session 1: 'B</li> <li>Mr. Yoshinori Takazawa, Dire Policy Bureau, Ministry of For</li> <li>Ms. Miwa Yamada, Senior Re Developing Economies, Japa</li> <li>Mr. Hideyuki Hirakawa, Depu <observer>, Japan Council o</observer></li> <li>Mr. Makoto Yasui, General M Director of Seven Global Link Department, Operations Divis</li> <li>Mr. Yozo Nakao, Social Grou Headquarters, Ajinomoto Co.</li> <li>Panel Discussion Session 2: En</li> <li>Ms. Nobuko Tanaka, Foreign Division, Residency Manager</li> <li>Mr. Hisakuni Hanai, Chief, Mu Resident Collaboration, Toyol</li> <li>Mr. Hideaki Yahiro, Executive (SHARE) NPO</li> </ul>	esearch Fellow, Inter-disciplinary Studies Center, Institute of In External Trade Organization (JETRO) ty Secretary-General/International Affairs Bureau Director f Metalworkers' Unions anager of Global Human Resources Support & Managing age (general incorporated association), Member Store Support sion, Seven-Eleven Japan Co., Ltd. p, Sustainability Promotion Department, Global Corporate , Inc. <b>ndeavors Toward Improved Reception of Foreign Nationals</b> Residents Support Center (FRESC)/Advisor, Residency Support nent Support Department, Immigration Services Agency ulticultural Society & International Affairs Division, Department of	<ul> <li>Gue Inter Imm</li> <li>Vide</li> <li>Pan</li> <li>Hum</li> <li>M</li> <li>Pan</li> <li>M</li> <li>M</li> <li>Pan</li> <li>M</li> <li>M</li></ul>	rnational Human Rights I igration Services Agency comessages from migr el Discussion Session nan Rights Mr. Nobuyuki Negishi, Pu Department, Subaru Corp Mr. Yasuhiro Inoue, Vice Association Mr. Kenji Miyashita, Direc Affairs/General Affairs, M el Discussion Session xistence Mr. Haruji Kuroiwa, Chain Association Ms. Chikako Mie, Repres Dr. Bhupal Man Shrestha verest International Schoor	akatani, Special Advisor to the Prime Minister for ssues, and Mr. Hiroshi Kikuchi, Commissioner of the ant workers 1: What JP-MIRAI should Tackle in Business and urchasing Management Division, Purchasing boration Chairman, Osaka Restaurant Management ctor, Executive Officer, Sustainability & ESG/External lcDonald's Company (Japan), Ltd. 2: What Should be Done for Multicultural rman of Saga Prefecture International Relations sentative Director, NPO Teman Hati FUKUOKA a, Founding Chairman,



# **Advisory Group/Committee of Experts**

Advisory Group Meetings and Expert Meetings are held on a regular basis. We receive support in areas of organizational management, such as business planning, financial support, and organizational structure, as well as expert advice and cooperation on JP-MIRAI activities, including a consultation and remedy scheme in line with the Guiding Principles on Business and Human Rights. These are being used to further improve JP-MIRAI's organizational management and activities.

	Date/ time	No. of participants	Main topics/discussions	2022 Advisory Group members (companies and organizations)
1st Expert Meeting	January 18, 2022	6	<ul> <li>Introduction of activities to date</li> <li>Overview of main projects (portal/app, consultation/relief), and 2022 activity plan and schedule</li> <li>Perceived issues of migrant workers</li> <li>Strengthening information dissemination in Japan and abroad</li> <li>Consultation and remedy scheme</li> <li>Outreach to migrant workers</li> <li>Promoting the participation of small and medium-sized enterprises (SMEs)</li> </ul>	Seven & i Holdings Co., Ltd. Seven-Eleven Japan Co., Ltd. Teijin Limited. Toyota Motor Corporation Federation of Consumer Goods Industries & Consumer Associations (Seidanren) Keidanren (Japan Business Federation)
1st Advisory Meeting	February 17, 2022	6	<ul> <li>JP-MIRAI portal site (app), JP-MIRAI consultation/remedy service</li> <li>Promoting corporate participation</li> </ul>	Promotion of International Relationship Association 2022 Committee of Experts members Name (titles omitted)
2nd Advisory and Expert Meeting	May 13, 2022	16	<ul> <li>Activities, activity progress reports, and matters for consultation</li> <li>Strengthening information dissemination in Japan and abroad</li> <li>JP-MIRAI consultation and remedy service</li> <li>Outreach to migrant workers</li> <li>JP-MIRAI's 3–5 year vision</li> </ul>	Services for the Health in Asian & African Regions (SHARE) Hideaki YahiroHideaki YahiroLawyers' Network for Foreign Technical InternsShoichi Ibusuki
3rd Advisory and Expert Meeting	October 3, 2022	10	<ul><li>Activity progress reports</li><li>Future of JP-MIRAI</li></ul>	Kamakura Sustainability InstituteEiichiro AdachiGlobal Compact Network JapanHidetaka Yabe
4th Advisory and Expert Meeting	December 1, 2022	9	<ul> <li>Feedback from previous Advisory and Expert Meeting</li> <li>2022 activity highlights (report on member questionnaire and interviews, review of the Consultation and Remedy Pilot Project for migrant workers (JP-MIRAI Assist: corporate lot))</li> <li>2023 business plan</li> </ul>	Institute of Developing Economies, Japan External Trade Organization (JETRO)Miwa YamadaGlobal HR StrategyShohei Sugita
			2023 revision of organizational structure	Lawyer, Business and Human Rights Lawyers Network Japan Sakon Kuramoto

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# **Advisory Committee**

An Advisory Committee has been established to ensure fair and neutral implementation and operation of both the JP-MIRAI Consultation and Remedy Pilot Project (corporate lot) and the JP-MIRAI Consultation and Remedy Services Development Project (JICA lot).

- Contents of advice
- Providing advice and knowledge on establishing a consultation and remedy scheme through a pilot project from the perspective of the Guiding Principles on Business and Human Rights
- Verification and advice on the smooth implementation of the pilot project and important individual matters
- Other advice for full-scale implementation of the consultation and remedy project

### Advisory Committee members (titles omitted)

Narisue Otsuji	Deputy Director, Regional Bureau, Tokyo Local of Japanese Trade Union Confederation
Masato Okamoto	General Manager, Environment, Safety & Quality Assurance Department, Teijin Frontier Co., Ltd.
Sakon Kuramoto	Lawyer, Business and Human Rights Lawyers Network Japan
Daisuke Kamimura	Former Chairperson, Dispute Resolution Center Management Committee, Tokyo Bar Association
Miwa Yamada	Director-General, Inter-disciplinary Studies Center, Institute of Developing Economies, Japan External Trade Organization (JETRO)
Hideyuki Hirakawa	<observer> Deputy Secretary-General/International Affairs Bureau Director, Japan Council of Metalworkers' Unions</observer>

# **JP-MIRAI Service**

JP-MIRAI Service, a general incorporated association, was established in March 2022 for the purpose of facilitating implementation of cooperative projects utilizing funds from member organizations and other entities. It is currently responsible for the business operations of JP-MIRAI Assist and JP-MIRAI Friends.

The association carries out the following with the aim of facilitating JP-MIRAI's implementation of cooperative projects utilizing funds from member organizations and other entities. (Article 3 of the Articles of Association)

- 1. Project to establish and operate a consultation and remedy scheme for migrant workers
- 2. Project to establish and operate a consultation and remedy scheme for foreign nationals
- 3. Infrastructure development project for supporting foreign nationals
- 4. Other projects necessary to achieve the objectives of the association

## Board members (titles omitted)

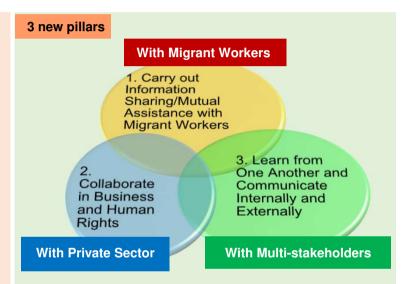
Representative Director	Kimitoshi Yabuki	Former President, Tokyo Bar Association
Director	Yosuke Okuyama	Director of Overseas Labor Management Office, Toyota Motor Corporation
Director	Kenichi Shishido	Special Advisor to the President, Japan International Cooperation Agency (JICA)
Director	Mayumi Tsuryu	Seven & i Holdings Co., Ltd. Executive Officer
Auditor	Ayako Sonoda	CEO, Cre-en Inc.

# 2023 Activity Plan

In 2023, we have reorganized our core activities into three pillars. JP-MIRAI Service will be reorganized to form the general incorporated association JP-MIRAI.

## (1) Basic Policy for Activities in 2023

- Clarify public messages Reorganize activities into three pillars.
- ② Increase members and improve benefits for participants.
- **③** Obtain various funding to expand activities.
- ④ Review the organizational structure. Plan to establish JP-MIRAI (General Incorporated Association) in June 2023 (reorganize JP-MIRAI Service).



## (2) Focus of activities

#### (1) Carry out Information Sharing/Mutual Assistance with Migrant Workers

- Focus on expanding use of the JP-MIRAI Portal (app) and enhancing its contents.
- 2 Introduce the "JP-MIRAI Safety" to assess their current circumstances while empowering them.

#### (2) Collaborate in Business and Human Rights

Based on review of the "Consultation and Remedy Pilot Project" started in 2022, ① fully implement consultation and remedy projects, ② reinforce human rights DD initiatives, and ③ bolster endeavors such as introducing a certification system.

#### (3) Learn from One Another and Communicate Internally and Externally

- Plan workshops, seminars, and other events that facilitate the participation and interaction of many members, and organize archives to make them easier to use.
- ② Strengthen internal and external communications.

# **2023 Core Activities**

#### With Migrant Workers

#### 1. Carry out Information Sharing/Mutual Assistance with Migrant Workers

#### 1-1. JP-MIRAI Portal site (app) services

- Disseminate to human resources prior to their arrival in Japan and share information on Japan's systems and attractions to reduce problems.
- · Listen to what migrant workers have to say/introduce the "JP-MIRAI Safety."

#### 1-2. JP-MIRAI Assist services (JICA lot)

- · Operate a consultation service for JP-MIRAI Portal registrants (ongoing).
- Provide guidance to migrant workers on using ADR (an ongoing collaborative project with the Tokyo Bar Association).
- Share information and build networks with organizations and individuals (members) supporting migrant workers.

#### 1-3. JP-MIRAI Friends services

- Expand the number of users through actions such as collaborating with local governments, private organizations, and similar organizations.
- Hold networking gatherings in cooperation with similar organizations and others, and award commendations for outstanding examples of cooperation.

#### 2. Collaborate in Business and Human Rights

#### Implementing entity: JP-MIRAI Service

#### 2-1. Support services for companies and organizations

•Provide host companies with guidelines and training on accepting migrant workers. •Conduct study tours for sending countries.

#### 2-2. JP-MIRAI Assist (consultation and remedy) services

•Operate a consultation service (corporate lot)

•Promote ADR use for migrant workers (collaborative project with the Tokyo Bar Association)

#### 2-3. JP-MIRAI certification services

•Create JP-MIRAI certification criteria. •Build networks (in cooperation with certification organizations) and issue certification.

#### 2-4. Overseas supply chain management services

## 3. Learn from One Another and Communicate Internally and Externally

Implementing entity: JP-MIRAI Service

#### 3-1. Promote and support member initiatives

•Publicize examples of outstanding member activities that adhere to the Code of Conduct.

#### 3-2. Services to promote mutual learning

•Hold introductory seminars, JP-MIRAI gatherings, and new-member networking events.

•Implement workshops, study groups, and local government workshops.

#### 3-3. Surveys and research on accepting migrant workers

•Assemble an international norms and laws research subcommittee.

Zero-fee subcommittee

Certification Subcommittee

•Assemble a human resources development and retention subcommittee.

#### 3-4. Share information in Japan and abroad

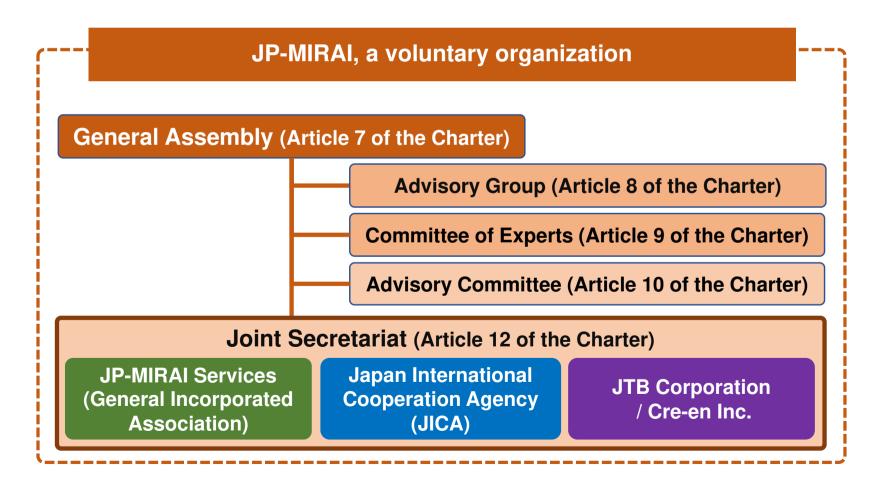
With Private Sector

#### With Multi-stakeholders

# **Organizational Structure**

The period run by current organizational structure is from June 2022 to May 2023, and a new organizational structure will put in place from June 2023.

Current organizational structure (as of December 2022)





# Japan Platform for Migrant Workers towards Responsible and Inclusive Society

Issue date: May 2023 Reporting period: January–December 2022

Contact: Japan Platform for Migrant Workers towards Responsible and Inclusive Society (JP-MIRAI) ask@jp-mirai.org https://jp-mirai.org/

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